

Effective Date: June 23, 2021

# 1. Introduction.

Welcome to San Antonio Bowl Association (dba Valero Alamo Bowl) at the Alamodome (“**SABA, VAB, “Alamodome,” “Site,”** or “it”), a Web-based software toolset operated by San Antonio Bowl Association. This page explains the privacy policies that govern the use of our online and/or mobile services, website, and software and any other content provided on or in connection with the service (collectively the “**Service**” or “**Services**”).

SABA VAB and all other related entities respect users’ privacy and value their trust and confidence. This privacy policy (the “**Privacy Policy**”) applies to our websites and online services that link to or post this Privacy Policy (collectively, the “**Services**”), and explains how SABA VAB collects, uses, and discloses information through the Services. This Privacy Policy incorporates by reference Site’s General Terms of Use Agreement which can be viewed by using the following link: [cottonbowl.com/terms](http://cottonbowl.com/terms). By using the Services, you agree to the terms of this Privacy Policy.

This Privacy Policy does not apply to SABA VAB websites that do not link to this Privacy Policy. In some instances, it may direct you to a site that is operated by a third party service provider. Even though the page where you provide information may have the look and feel of the Services, a different privacy policy may govern that information collection by our third party service provider.

# 2. Information Collection.

You generally are not required to provide information about yourself when you visit the Services. However, it may ask you for some or all of the following types of information when you register with our Services, sign up for contests or sweepstakes, participate in surveys, access various content or features, submit comments or content, use a send-to-a-friend feature, or directly contact us with questions or feedback:

1. Contact information, such as name, e-mail address, postal address, and telephone number;
2. Unique identifiers, such as a user name or password;
3. Demographic information, such as gender; device type, operating system version and mobile carrier
4. Financial information, such as credit card or other payment information;
5. Geolocation information;
6. Device Information, such as activity on the device, which applications are running, browsing history, and bookmarks. It also collects device carrier, operating system type and version; This is to help us ensure you have the best browsing experience possible.
7. Communications preferences;
8. Search queries;
9. Comments and other information posted in our interactive online forums;
10. Correspondence and other information that you send to us; and

11. Additional information as otherwise described to you at the point of collection or pursuant to your consent.

Site may also collect certain information automatically when you visit the Services, including:

1. Your Internet Protocol address, which is the number automatically assigned to your computer whenever you access the Internet and that can sometimes be used to derive your general geographic area;
2. Other unique identifiers, including mobile device identification numbers;
3. Your browser type and operating system;
4. Sites you visited before and after visiting the Services;
5. Pages you view and links you click on within the Services;
6. Information collected through cookies, web beacons, Local Shared Objects, and other technologies;
7. Information about your interactions with e-mail messages, such as the links clicked on and whether the messages were received, opened, or forwarded; and
8. Standard Server Log Information

### **3. Use of Information.**

Site may use information that it collects through the Services for a variety of purposes, including to:

1. Provide you with the products, promotions, services, newsletters, and information you request and respond to correspondence that it receives from you;
2. Contact you via email and otherwise about your account, products, services, contests, and events that it thinks might be of interest to you;
3. Send you promotional material or special offers on our behalf or on behalf of our marketing partners and/or their respective affiliates and subsidiaries and other third parties;
4. Maintain or administer the Services, perform business analyses, or for other internal purposes to improve the quality of our business, the Services, and other products and services it offers;
5. Publish stories, comments, photos, and other information posted in our interactive online features;
6. Process employment applications and inquiries;
7. Customize and personalize your use of the Services; and
8. As otherwise described to you at the point of collection or pursuant to your consent.

### **4. Sharing of Information.**

Site is committed to maintaining your trust, and it wants you to understand when and with whom it may share the information it collects. At times, as described below, it may share your personal information with others for various purposes:

1. **Service Providers:** Site may share your information with service providers that perform certain functions or services on our behalf (such as to host the Services, fulfill orders, provide products and services, manage databases; perform analyses, process credit card payments, provide customer service, or send communications for us). These companies are authorized to use your personal information *only as necessary to provide* these services to us.
2. **Select Business Partners:** With your prior permission, it may share your information with select business partners so that they can provide you with special offers, promotional materials, and other materials that may be of interest to you. For example, you may be presented with an opportunity to have certain information shared with our third party business partners when you enter a contest or sweepstakes or elect to receive marketing offers or other information. If you do not elect to have your information shared, it will not be shared with such third parties. Site takes measures to help ensure that our partners protect the confidentiality, integrity, and security of any information it share with them. However, Site is not responsible for the privacy practices of our business partners, which may use your information for their own purposes.
3. **Contests and Sweepstakes:** In some cases, a third party may operate or host a contest or sweepstakes on the Services and collect your information. In those cases, Site urges you to review the third party's privacy policy for that contest or sweepstakes before participating. Site takes measures to help ensure that our partners protect the confidentiality, integrity, and security of any information it share with them. However, Site is not responsible for the privacy practices of our business partners, which may use your information for their own purposes. Site recommends you read their respective privacy policies in advance.
4. **Surveys:** Site may provide you the opportunity to participate in contests or surveys. If you participate, it will request certain personally identifiable information from you. Participation in these surveys or contests is completely voluntary and you therefore have a choice whether or not to disclose this information. The requested information typically includes contact information (such as name and shipping address), and demographic information (such as zip code). It may use a third party service provider to conduct these surveys or contests; that company will be prohibited from using our users' personally identifiable information for any other purpose. Site will not share the personally identifiable information you provide through a contest or survey with other third parties unless it gives you prior notice and choice.
5. **Third-Party Ad Serving and Audience and Traffic Measurement Services:** Site may use third-parties to serve advertisements on the Services. These third parties may set their own cookies or similar web technologies to collect information about users' online activities over time and across different websites. You may manage your preferences by using the following link: <http://preferences-mgr.truste.com/>.
6. **Business Transfer:** If Site sells all or part of its business, or makes a sale or transfer of assets, or is otherwise involved in a merger or business transfer, or in the unlikely event of bankruptcy, a business reorganization, or similar event, Site may transfer your information as part of such transaction.
7. **Administrative or Legal Process:** Site may disclose your information to third parties in order to protect the legal rights, safety, and security of SABA VAB, its corporate affiliates,

subsidiaries, business partners, and the users of our Services; enforce its Terms of Use; respond to and resolve claims or complaints; prevent fraud or for risk management purposes; and comply with or respond to law enforcement or legal process or a request for cooperation by a government or other entity, whether or not legally required.

1. **Interactive Features:** Site may share information with third parties when you post information to a user profile or account, or a public area of the Services, such as a chat room, forum, blog, or other community tool. If you post to these interactive features, it will be publicly available and you may receive unsolicited messages from other parties. Site cannot ensure that parties who have access to such information will respect your privacy. Please exercise caution when using these features.
2. **Other Parties with Your Express Consent:** Site may share information with third parties when you consent to such sharing. For example, if you win a contest or sweepstakes, Site may ask your permission to publicly post certain information on the Services identifying you as the winner.
3. **Aggregate Information:** Site may share aggregate information, such as demographics and usage statistics, with advertisers, sponsors or other organizations.
4. **Geo-Location Data and Services Providers:** Site may share your geo-location data with service providers that perform certain functions or services on our behalf (such as to host the Services, fulfill orders, provide products and services, manage databases, perform analyses, process credit card payments, provide customer service, or send communications for us). These companies are authorized to use your geo-location data *only as necessary to provide* these services to us.
5. **Geo-Location Data and Third Parties:** Site may share your geo-location data with third parties for the purpose of them serving you ads for places in your area.

## 5. Tracking Technologies & Cookies.

The Services will not respond to Web browser “do not track” signals. If you would like additional information about online tracking and various opt-out mechanisms, please see <https://youradchoices.com/>

Technologies such as: cookies, beacons, tags, and scripts are used by the SABA VAB and its marketing partners, affiliates, and other service providers such as analytics providers and e-commerce providers. These technologies are used in analyzing trends, administering the Site, tracking users’ movements around the Site and gathering demographic information about our user base as a whole. Site may receive reports based on the use of these technologies by these companies on an individual as well as aggregated basis. Site uses cookies for various purposes as described above and in addition to remember users’ settings (e.g., language preference) and for authentication. Users can control the use of cookies at the individual browser level. If you reject cookies, you may still use our Site, but your ability to use some features or areas of our Site may be limited.

As is true of most websites, Site gathers information automatically and store it in log files. This information may include Internet Protocol address, browser type, internet service provider,

referring/exit pages, operating system, date/time stamp, and or clickstream data. Site may combine this automatically collected log information with other information it collects about you. It does this to improve services it offers to you, and to improve marketing, analytics and Site functionality.

Site uses Local Storage Objects (“LSO”) such as HTML5 or Flash to store content information and preferences. Third parties with whom Site partners to provide certain features or to display advertising based upon your web browsing activity use LSOs such as HTML 5 or Flash to collect and store information. Various browsers may offer their own management tools for removing HTML5 LSOs. To manage Flash LSOs, please click

here: [http://www.macromedia.com/support/documentation/en/flashplayer/help/settings\\_manager07.html](http://www.macromedia.com/support/documentation/en/flashplayer/help/settings_manager07.html).

Site uses mobile analytics software to allow it to better understand the functionality of its Mobile Software on your phone. This software may record information such as how often you use the application, the events that occur within the application, aggregated usage, performance data, and the source from which the application was downloaded. Site does not link the information it stores within the analytics software to any personally identifiable information you submit within the mobile app.

By using the Services, you consent to Site’s use of cookies and similar technologies. You can decide if and how your computer will accept a cookie by configuring your preferences or options in your browser. However, if you choose to reject cookies and similar technologies, you may not be able to use certain online products, services or features on the Services.

## 6. Behavioral/ Re-Targeting.

Site partners with a third party ad network to either display advertising on its website or to manage its advertising on other sites. Our ad network partner uses cookies and web beacons to collect personal information about your activities on this and other websites. If you wish to not have this information used for the purpose of serving you targeted ads, you may opt-out by clicking <http://preferences-mgr.truste.com/> or if located in the European Union <http://www.youronlinechoices.eu/>. Please note that this does not opt you out of being served advertising. You will continue to receive generic ads.

## 7. Social Networking.

SABA VAB works with certain third-party social media providers to offer you their social networking services through our Services. For example, you can use third-party social networking services, including but not limited to Facebook and others to share information about your experience on our Services with your friends and followers on those social networking services. These social networking services may be able to collect information about you, including your activity on our Services. These third-party social networking services also may notify your friends, both on our Services and on the social networking services themselves, that you are a user of our Services or about your use of our Services, in accordance with applicable law and their own privacy policies. If you choose to access or make use of third-party social networking services, it may receive information about you that you have made available to those social networking services, including information about your contacts on those social networking

services. Your interactions with those social networking services are governed by the privacy policy of the company providing it.

You also may be able to link an account from a social networking service (e.g., Facebook, Yahoo!, etc.) to an account through our Services. This may allow you to use your credentials from the other websites or services to sign in to certain features on our Services. If you link your account from a third-party site or service, it may collect information from those third-party accounts, and any information that Site collects will be governed by this Privacy Policy.

## **8. Links to Other Websites.**

The Services may contain links to other websites or online services that are operated and maintained by third parties and that are not under our control or maintained by us. Such links do not constitute an endorsement by us of those other websites, the content displayed therein, or the persons or entities associated therewith. This Privacy Policy does not apply to this third-party content. Site encourages you to review the privacy policies of these third-party websites or services.

## **9. Security.**

Site has adopted generally accepted standards to help protect against loss, misuse, and unauthorized access to the information you provide to us. When you enter sensitive information (such as a credit card number) and geo-location, it encrypts the transmission of that information using secure socket layer technology.

Please note that no data transmission or storage can be guaranteed to be 100% secure. As a result, while Site strives to protect your information and privacy, it cannot guarantee or warrant the security of any information you disclose or transmit to the Services. Therefore, Site cannot be responsible for the theft, destruction, or inadvertent disclosure of your information.

## **10. Data Retention.**

Site will retain your information for as long as needed to provide you the Services, comply with our legal obligations, resolve disputes, and enforce our agreements.

## **11. Children's Privacy.**

Site makes no active effort to collect personal information from children under the age of 16 and does not wish to receive any such information.

## 12. Communications Preferences & Access.

You may choose to receive promotional emails, newsletters, push notifications, and similar communications from Site. You may opt out of receiving commercial emails from us by clicking on the opt-out or “unsubscribe” link included in the commercial e-mails you receive or by turning off push notifications at the device level. Please note that opt-out requests may take some time to be effective. Your opt-out request will not apply to messages that you request or that are not commercial in nature. For example, Site may contact you concerning any purchases you have made with us, even if you opt out of receiving unsolicited commercial email messages.

## 13. Your California Privacy Rights.

California Civil Code Section 1798.83 permits California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes

As explained in this Privacy Policy, whenever you agree to let us collect personal information about you, it will always provide you with an option to prevent this information from being shared for non-administrative purposes with third parties. You can exercise this option at any time by following the steps outlined above.

Because this website has a comprehensive Privacy Policy and provides you with details on how you may opt-in / opt-out of the use of your personal information by third parties for direct marketing purposes, Site is not required to provide you with this information. If you are a California resident and have questions about our compliance with this law, please send us an email at [info@alamobowl.com](mailto:info@alamobowl.com) or write to Site at the following address:

Valero Alamo Bowl  
Attn: California Privacy Rights  
100 Montana Street  
San Antonio, Texas 78203

## 14. Limitation of Liability

**UNDER NO CIRCUMSTANCES SHALL SABA VAB BE LIABLE FOR ANY DIRECT OR INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY ARISE FROM A CLAIM OF BREACH OF THIS PRIVACY POLICY.** Some jurisdictions do not allow the exclusion or limitation of liability for consequential or incidental damages. In such jurisdictions, our liability is limited to the greatest extent permitted by law, or \$[1], whichever is less.

## 15. Changes to this Privacy Policy.

Site may update this Privacy Policy to reflect changes to its information practices. If Site makes any material changes, it will notify you by means of a notice on the Services prior to the change becoming effective. The effective date of this notice and any revised or changed notice may be found on this page, on the top left corner of the notice. Any changes will be effective only after the effective date of the change and will not affect any dispute arising prior to the effective date of the change. Site encourages you to periodically review this page for the latest information on our privacy practices.

## 16. International Users.

Please note that the Services are directed towards users who reside in the United States. By using the Services, you consent to the collection, storage, processing, and transfer of your information in and to the United States, or other countries and territories, pursuant to the laws of the United States. While some of these countries may not offer the same level of privacy protection as your own, Site commits to uphold the privacy protections as explained in this Policy.

## 17. Additional Rights:

Applicable laws may give you additional rights that are not described in the Privacy Policy.

## 18. Contact Us.

If you have any questions about this Privacy Policy or the privacy practices of the Services, please contact us by email at [info@alamobowl.com](mailto:info@alamobowl.com) or write to Site at the following address:

Valero Alamo Bowl  
Attn: Website Privacy Policy  
100 Montana Street  
San Antonio, Texas 78203